



LARGEST RANGE OF FLOORING IN SOUTH AFRICA

Client's Details

Quotation No:	Contact No:	Date:

Thank you for allowing FLOORING WAREHOUSE to quote on your job. This quotation is based on supplied/assessed measurements and will be confirmed on site prior to installation. Whilst every care is taken to ensure this quotation is accurate, any excess material required to complete the installation will be for the client's account. This will be discussed beforehand and amounts agreed upon. It remains the client's responsibility to check the quote thoroughly before accepting, as only materials and services quoted will be supplied and installed.

The required sub floor condition is flat, level and moisture free. The subfloor moisture reading must be less than 8% (excluding timber floors) as read by a moisture meter for guarantees to be validated. Moisture content issues must be solved pre-installation should the moisture meter confirm a higher moisture value. The assumption at time of quotation is that the subfloor is in a suitable condition, any extra work required to prepare the subfloor will be quoted separately and is for the clients account. The condition of the sub floor if carpeted can only be assessed once carpeting is removed. It is the client's responsibility to ensure cavity floors have sufficient ventilation prior to Flooring Warehouse installing the new floor.

It is the client's responsibility to inform the installation team of any water/electrical piping in the floors/walls that lie just below the surface, any resulting damage from pipes being broken during installation will not be for Flooring Warehouses account.

Prior to installation, all breakable items, remote controls, sun glasses and electrical items such as televisions, music centers, computers, etc., including books, toys CD's should be removed from the work area. Our installation team will move large furniture as required for the installation to proceed. Whilst every care will be taken, accidental damage caused during moving furniture will not be covered by Flooring Warehouse.

Whilst our teams are happy to help remove wiring that is glued/nailed to old skirting's they are not qualified electricians and any resulting damage will not be for Flooring warehouse accounts.

Should the installation be carried out in a complex, please ensure delivery is allowed on weekends (if applicable). Furthermore, please ensure Flooring Warehouse staff has permission to gain entrance to the complex and that security staff are aware of our

presence onsite. Please notify Flooring Warehouse of complex “quiet times” which will affect our ability to work.

On acceptance of our quotation and payment of deposits all terms and conditions contained in this letter are deemed to be accepted and binding on both parties.

General

- Cancellation of a scheduled installation made less than 48 hours prior to starting will carry a minimum charge of R1100.
- All material goods remain the property of FLOORING WAREHOUSE until full and final settlement is received.
- No installation will be commenced by FLOORING WAREHOUSE prior to deposits as indicated below being paid.
- Authorized signatory to be available on completion of installation in order to sign Installation Satisfaction report.
- Accounts to be settled in full within 72 hours of completion in order to activate guarantees.
- If no power is available FLOORING WAREHOUSE will hire a generator at client’s expense.
- Please note it is recommended by all manufactures to install UV shields to protect your new floors from direct sunlight.
- All quotations include a wastage factor of at least 10% of the total area due to be installed, depending on the shape and size of the room.
- It is recommended that all other building work is completed and contractors off site prior to installing your new floors.
- Kick plates of new kitchen/bedroom cupboards to be installed after we have completed your floor.
- The standard fitting fee includes moving large furniture, carpet removal, unwanted skirting and profile removal, removal of pertinent waste from site and a two year guarantee on the installation.
- Not included in the standard fitting fee is moving of electrical equipment, removal and cutting of doors, leveling or screeding sub floors, removal of tiles/parquet/ Marley type flooring. These items can be completed at additional charges - contact the store for a full list of services offered

Payment terms: **Stock payment required in full** before stock is released.
 Labour 50% deposit required prior to commencement

Banking details as follows:

FLOORING WAREHOUSE

NEDBANK

TYGERBURGER WINELANDS Branch code: 118 602

Acc Number: 118 611 5203

Reference: Quotation/Invoice number

FLOORING WAREHOUSE

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Quotation items

Flooring The quantity of flooring is indicated in box quantities on your quote. To calculate the square meters supplied, multiply the number of boxes by the square metres/box indicated in the description. Your quote will include an amount of 10%-20% for off-cuts and wastage.

Premium Underlay A 200 micron virgin plastic is sold in units of 5m². The DPC includes a foam layer that will remove any minor undulations in sub floor and results in a softer, more luxurious feel. This product prevents moisture and water vapour from damaging the underside of flooring. Please note that our underlay contains no recycled plastic.



End Profile Used at sliding doors or other areas to finish the space where the laminate flooring ends



Reducer / Transition profile Used to join laminate flooring or other flooring materials of varying height.



T-Piece / Expansion Profile For use in doorways or thresholds to join two areas of floor on the same height



Stair Profile For use in finishing the exposed outer edges of stairs and landings



Quarter Round/Scotia Moulding Used where a low profile moulding is better suited to support an object flush against the wall i.e. mainly around BIC's. Can be used in conjunction with skirting or on its own. Scotia is a reverse / inverse Quarter round and serves the same function as the Quarter round



Aftercare These items have been included to ensure that your new floors are maintained and cared for in the correct manner to ensure the longevity of your new floors